

Ucontainers · User Manual

Container IoT Tracking & Management Platform (智箱云网)

System login address:

<https://www.ucontainers.cn>

Version: 1.0

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1. About This Manual

1.1 Who this manual is for

This manual is written for **standard users** of Ucontainers. It explains how to sign in, monitor container locations and reefer status in real time, manage devices and container records, and read alarm messages. **Administrator-only features** (e.g. customer management, order management, diagnostic logs) are not covered.

1.2 Login address and environment

Open a modern browser (Chrome, Edge or Safari recommended) and visit:

Login address <https://www.ucontainers.cn>

If the public homepage opens, click the user name at the top-right to enter the system; you can also go directly to the login page:

<https://www.ucontainers.cn/login.php>

1.3 Terminology

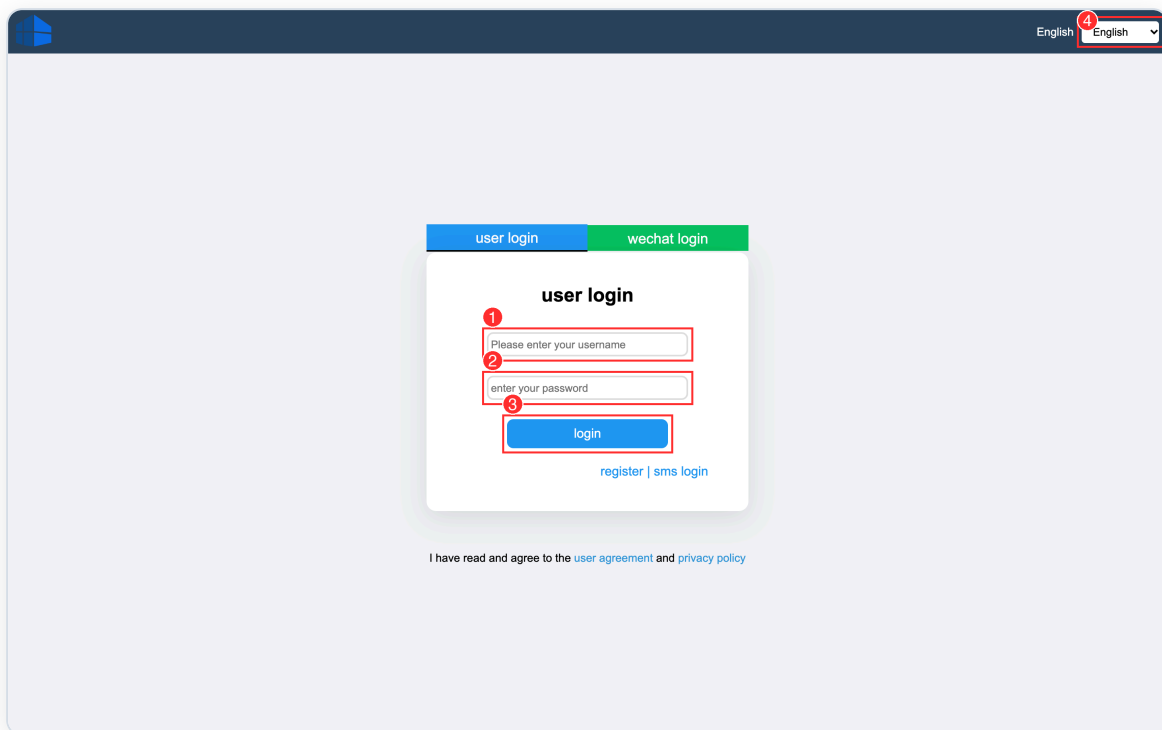
Term	Description
Container No.	11-character number (4 letters + 6 digits + 1 check digit), e.g. DLLU9988588
Type	Container type per ISO 6346, e.g. “45Reefer” (45-ft reefer container)
Device ID	ID of the IoT tracker installed on the container, e.g. B10000162
Reefer	Refrigeration unit of a reefer container, e.g. CARRIER
Set / Supply / Return Temp.	Configured temperature of the reefer and measured supply/return air temperatures, used to judge cooling health
Status (position)	Whether satellite positioning is working (“Located” = OK, “Not located” = position not yet acquired)

2. Signing In

2.1 Sign in with account and password

The login page opens with the account/password mode by default. Follow these steps:

1. Enter your user name in the first input box;
2. Enter your password in the second input box;
3. Click the blue login button (labeled 用户登录 in Chinese). On success you are taken to the live container monitoring page.



- 1 Enter your user name
- 2 Enter your password
- 3 Click the login button
- 4 Language selector (top-right) — switches the interface language (中文 / English / 日本語 / 한국어 / ไทย / Tiếng Việt / العربية)

Figure 2-1 Login page (click the image to view it full size)

If you see an “incorrect user name or password” error, check the letter case and your input method. Links below the form lead to registration and SMS-code login.

2.2 Alternative sign-in methods

- **WeChat QR login:** switch to the WeChat QR tab and scan the QR code with WeChat, then confirm on your phone.
- **SMS login:** choose the country code (China +86 / Thailand +66), enter your mobile number, request the verification code and sign in.

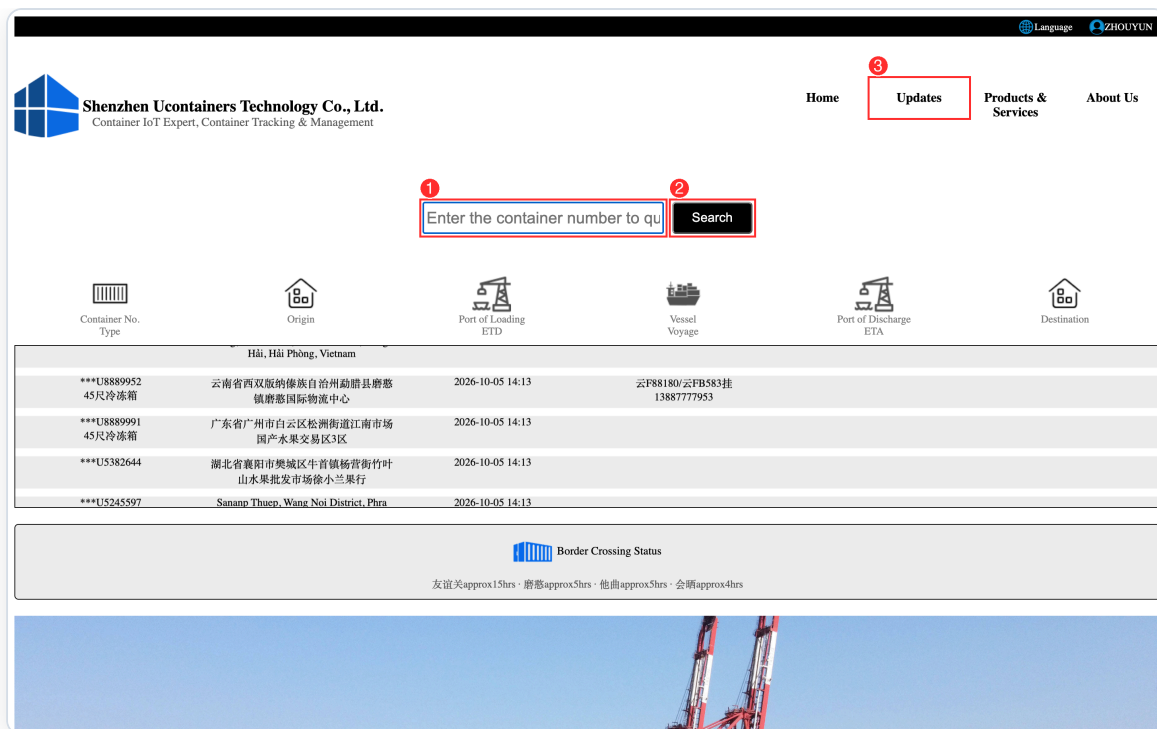
2.3 Switching the interface language

Use the language selector at the top-right of the login page (callout ④ in Figure 2-1). After signing in, the globe icon in the top menu bar switches the language at any time; the whole interface updates immediately.

3. Homepage & Container Lookup

The homepage lets you look up a container’s transport progress by container number (origin, load port, vessel/voyage, discharge port, destination) and shows border-crossing lead times.

1. Type the full container number into the search box;
2. Click the black **Search** button;
3. Results appear in the table below. “Updates” in the top navigation opens the changelog.



- 1 Enter the container number to query
- 2 Click the “Search” button
- 3 “Updates” — opens the platform changelog

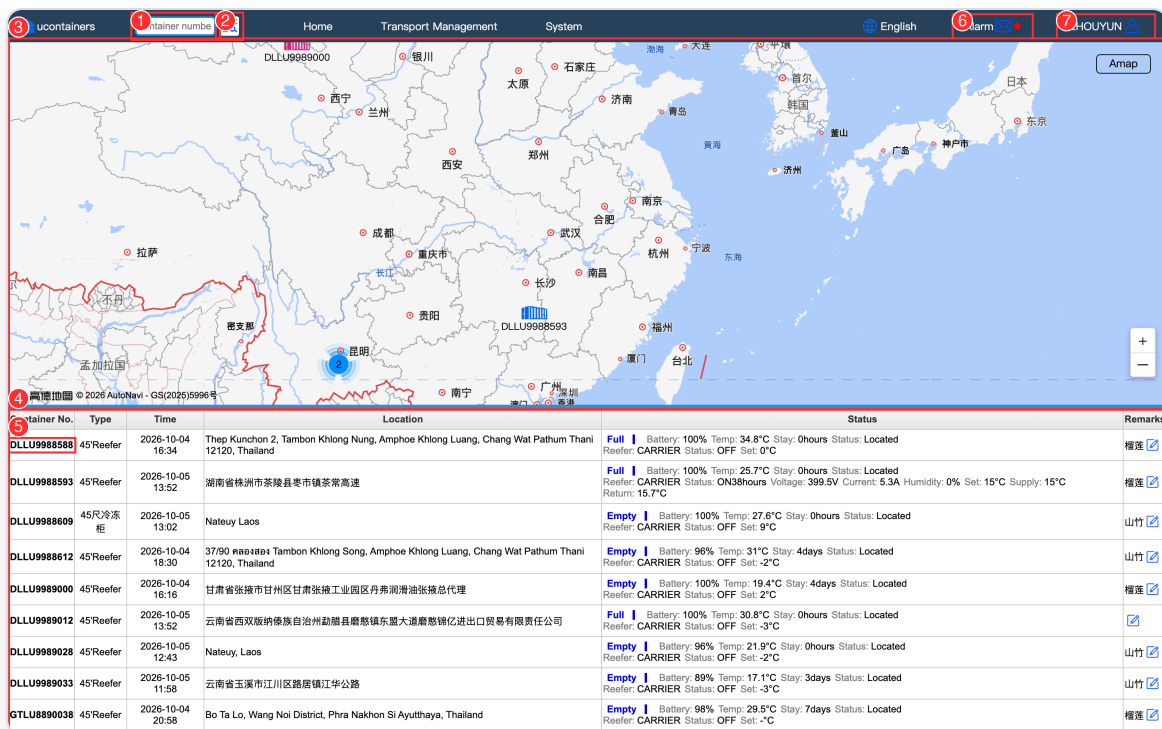
Figure 3-1 Public homepage

The “Border Crossing Status” panel below shows estimated crossing times at Friendship Pass, Mohan, Thakhek, Huay Xai and other border points.

4. Live Container Monitoring

After signing in you land on the live monitoring center: a map on top and the container list below, showing each container’s position and reefer status in real time.

4.1 Interface overview



- 1 Search box: find a container by number
- 2 Filter button: filter by load status / country / tag
- 3 Map area: current position marker of every container
- 4 Container list: container no., type, position time, location, status and remarks
- 5 Container number link: opens the history track & temperature curves (see 4.5)
- 6 “Alarm”: temperature-alert notifications (red dot = unread messages)
- 7 User menu: Profile, Settings, Logout and more

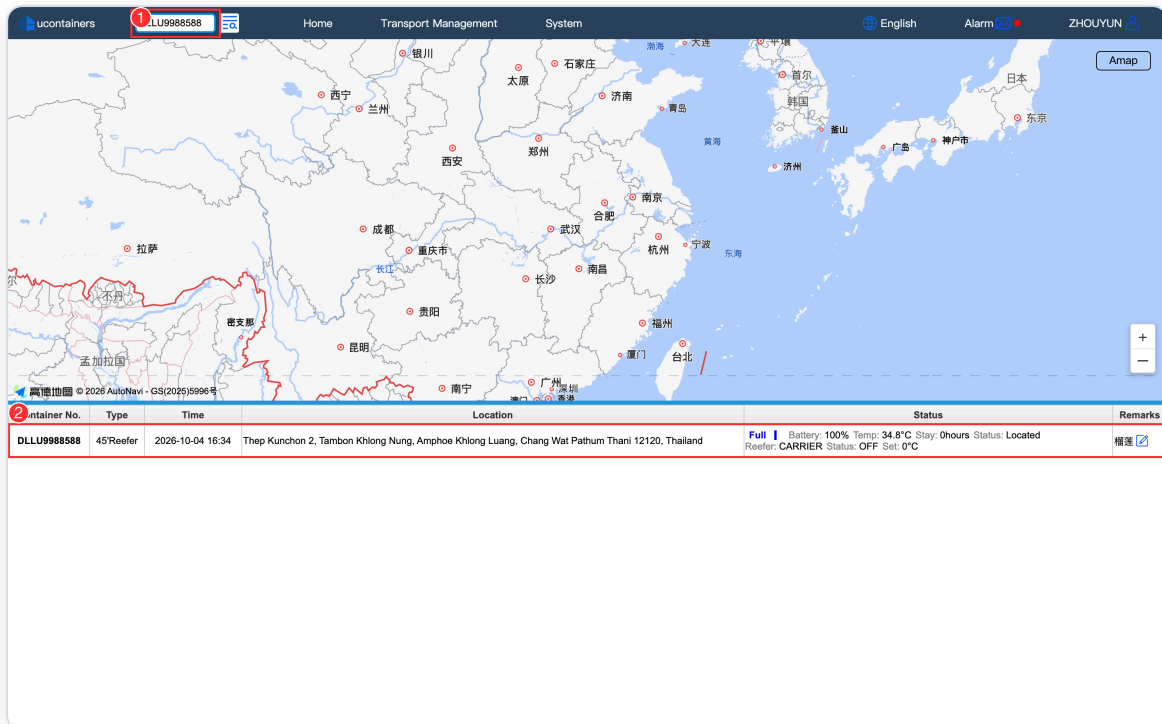
Figure 4-1 Live container monitoring overview

Reading the status column

The Status column summarises each container: Full/Empty flag, battery, ambient temperature, standstill time, positioning status, and reefer data (brand, ON/OFF, set temperature, supply/return temperature, voltage, current, humidity). You can choose which items are displayed in Settings (Chapter 9).

4.2 Searching for a container

1. Type a full or partial container number in the search box at the top-left;
2. Press Enter (or click the magnifier); the list shows only matching containers and the map re-focuses.



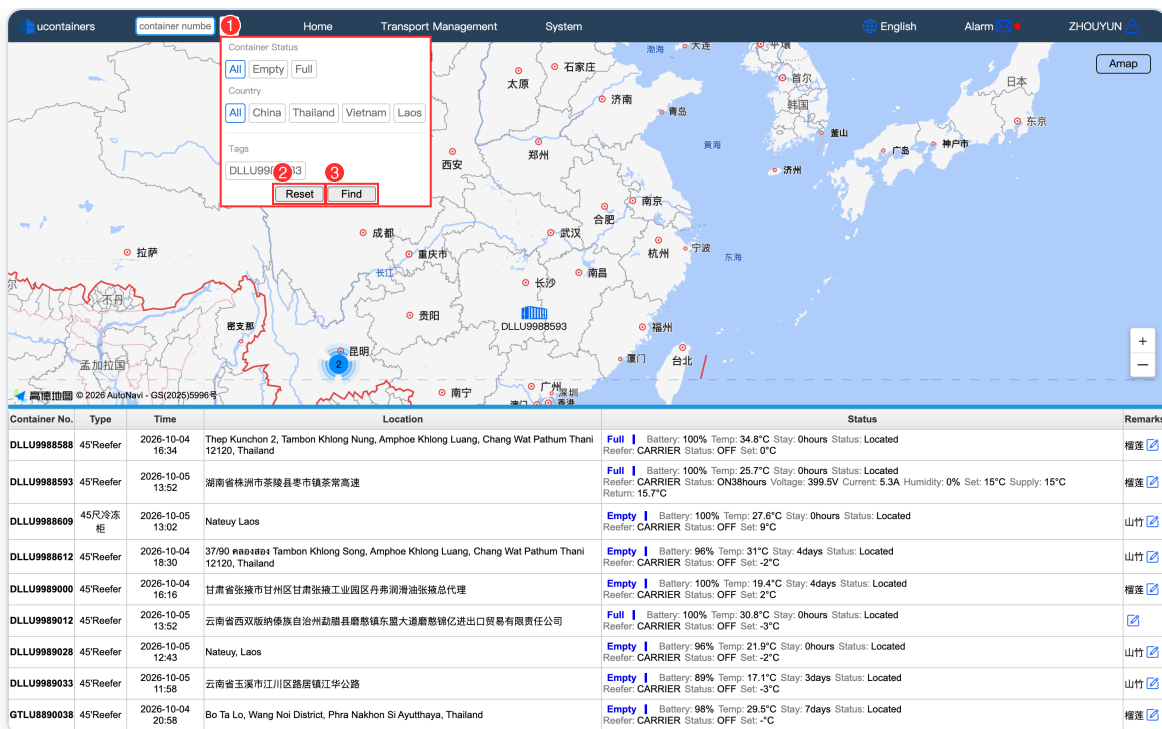
- 1 Type the container number and press Enter
- 2 Only the matching container is listed

Figure 4-2 Search by container number

4.3 Filtering containers

Click the filter button next to the search box to open the filter panel:

1. **Load status:** All / Empty / Full;
2. **Country:** All / China / Thailand / Vietnam / Laos etc.;
3. **Tag:** select one or more custom tags (e.g. cargo type) to filter;
4. Click **查找 (Find)** to apply; click **重置 (Reset)** to clear all conditions.

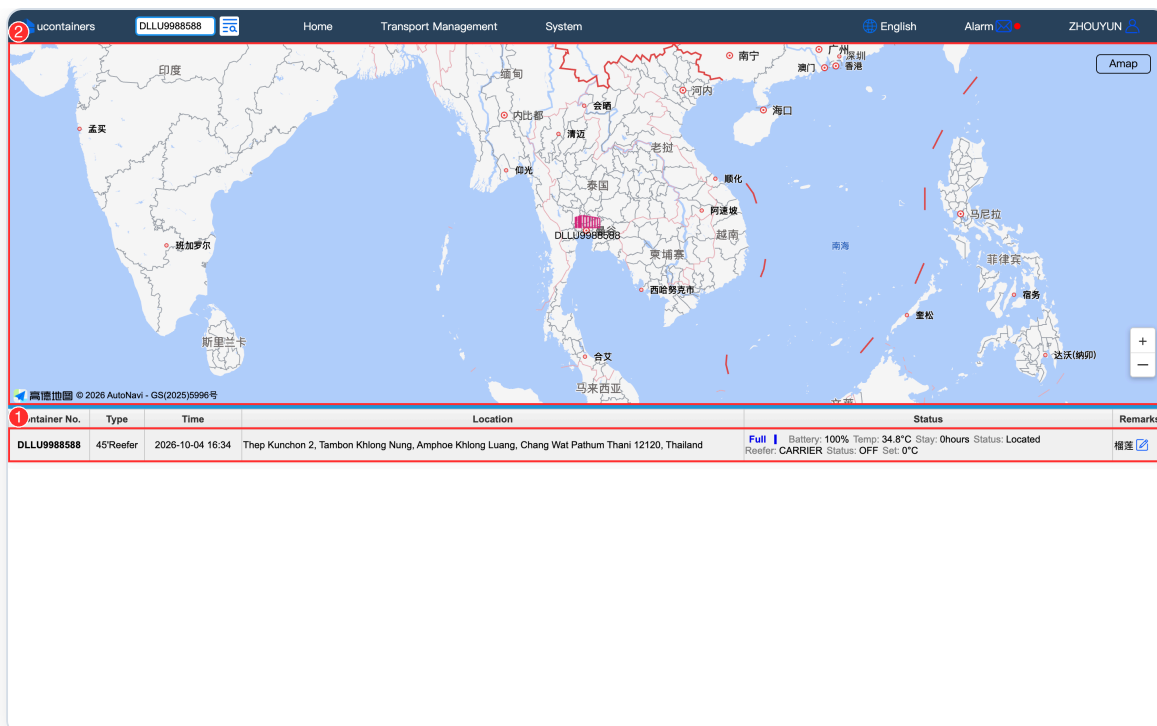


- 1 Filter panel: load status / country / tag sections
- 2 “重置 (Reset)” — clear all filter conditions
- 3 “查找 (Find)” — apply the filter

Figure 4-3 Filter panel

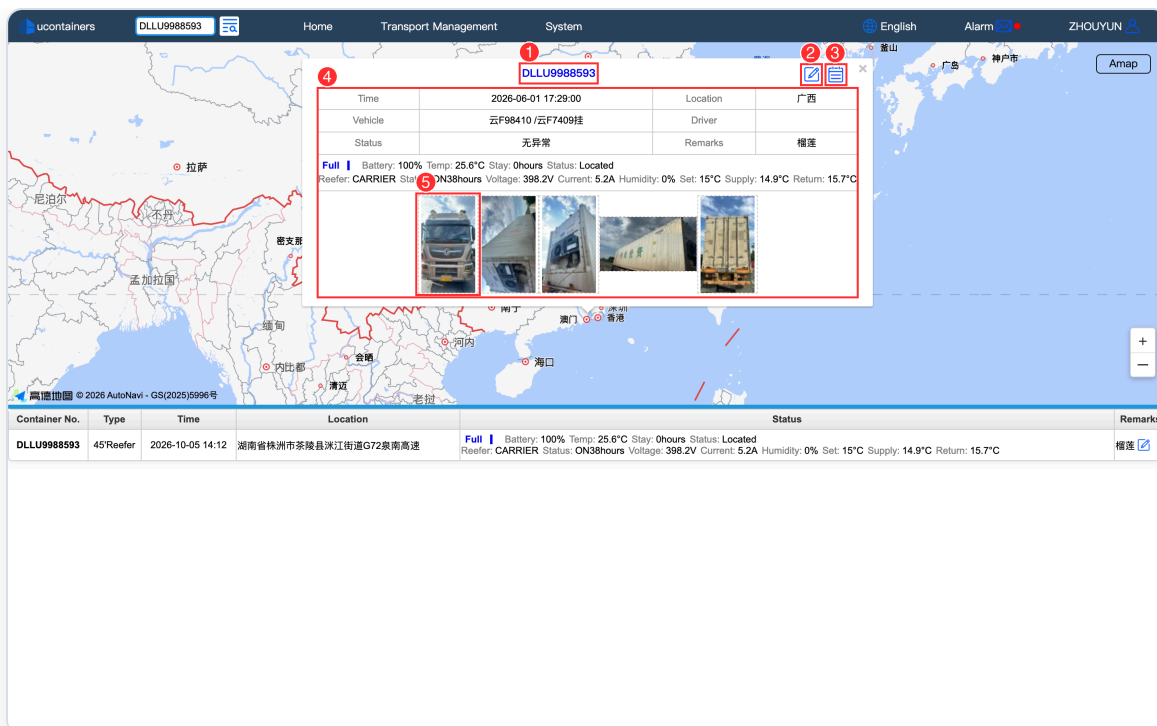
4.4 Locating a container and map controls

1. **Click any row** in the list — the map zooms to that container’s current position;
2. Blue circled numbers are cluster markers (the number = containers in that area); zoom in to expand them;
3. Use the button at the map’s top-right to switch map source (Amap / Google Maps) and the +/- controls to zoom;
4. **Click a container icon on the map** to open its information popup, for a quick look at the latest trip, reefer status and site photos — and to edit the trip record.



- 1 Click any row in the list
- 2 The map zooms to the container's position

Figure 4-4 Clicking a row locates the container on the map



- 1 Container number: click to open the detail page (history track & temperature curves, see 4.5)
- 2 Edit icon: add / modify the trip record of this container
- 3 History-trips icon: open the container's trip history page
- 4 Information table: time, location, vehicle/vessel, driver, status and remarks of the latest trip
- 5 Site photos: click to enlarge; browse all photos with the < > buttons

Figure 4-5 Information popup shown when clicking a container icon on the map

Popup contents and buttons

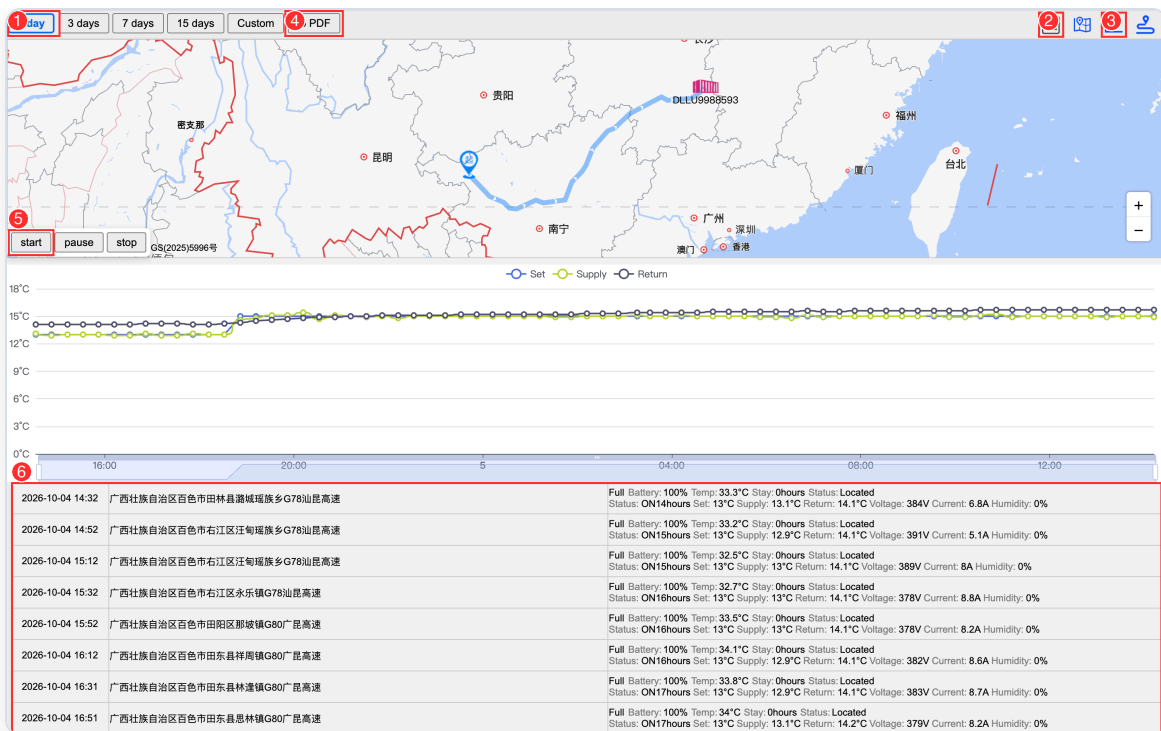
- **Information table:** the container's latest trip — time, location, vehicle/vessel, driver, status and remarks;
- **Status summary:** Full/Empty, battery, temperature, standstill time, positioning status, plus reefer brand, ON/OFF state and running hours, voltage, current, humidity and set/supply/return temperatures;
- **Site photos:** thumbnails of the container (hidden when none are available);
- **Buttons:**

- **Container number (title)** — opens the detail page (history track & temperature curves);
-  **Edit icon** — opens a form to add or modify the trip record (time, location, vehicle/vessel, driver, status, remarks);
-  **Trips icon** — opens the container's "history trips" page, listing trip records by period;
- **Photo thumbnails** — click to enlarge and browse with the < > buttons;
- **✕ Close button** — closes the popup (clicking elsewhere on the map also closes it).

4.5 Viewing the History Track & Temperature Curves

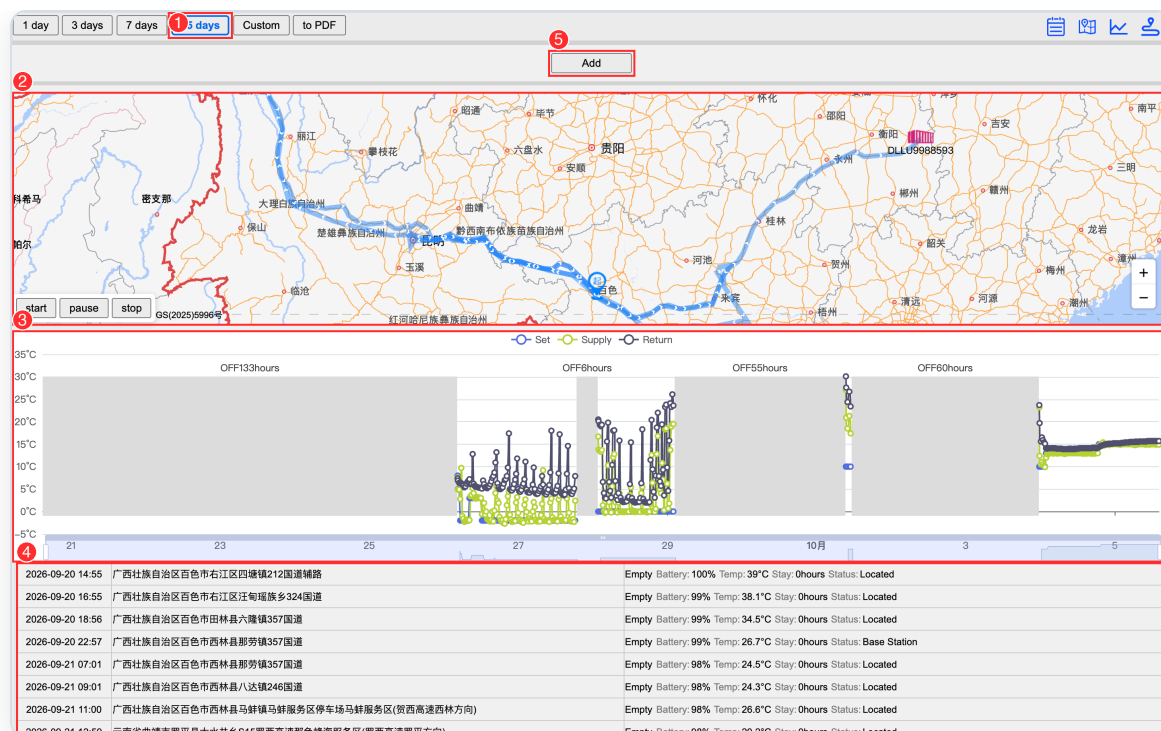
Click the container number (blue link) in the container list and the detail page opens in a new tab, where you can review the history track and temperature curves — the key tool for judging whether the cold chain has been healthy.

1. **Open the detail page:** click a container number in the monitoring list (callout ⑤ in Figure 4-1); the detail page opens in a new tab;
2. **Pick a time range:** use 1 day / 3 days / 7 days / 15 days / Custom at the top; curves and track refresh accordingly. Click **to PDF** to export the current data as a PDF report;
3. **History track:** the map draws the container's route over the selected period as a blue line, with the container icon marking its current position; the start / pause / stop buttons below enable live tracking;
4. **Temperature curves:** in the chart below the map, **blue** = Set temperature, **yellow-green** = Supply temperature, **grey-purple** = Return temperature. Grey vertical bands mark periods when the reefer was **OFF** (labelled with the duration, e.g. "OFF23hours"); the timeline at the bottom can be dragged to zoom;
5. **History data table:** the table at the bottom lists position time, location and status (Full/Empty, battery, temperature, standstill, positioning) entry by entry; click **Add** to record voyage information for the container;
6. **Display toggles:** the four icons at the top-right show / hide the data list, map, temperature chart and history track respectively.



- 1 Time range (1 day / 3 days / 7 days / 15 days / Custom)
- 2 History-track display toggle
- 3 Temperature-curve display toggle
- 4 “to PDF” — export the data report
- 5 Live-tracking buttons: start / pause / stop
- 6 History data list

Figure 4-6 Container detail page (default view)



- 1 Time range selected (15 days in this example)
- 2 History track: the blue line is the route over the selected period
- 3 Temperature curves: Set (blue) / Supply (yellow-green) / Return (grey-purple); grey bands = reefer OFF periods
- 4 History data table: time, location and status per entry
- 5 “Add” button: record voyage information for the container

Figure 4-7 History track and temperature curves (15 days)

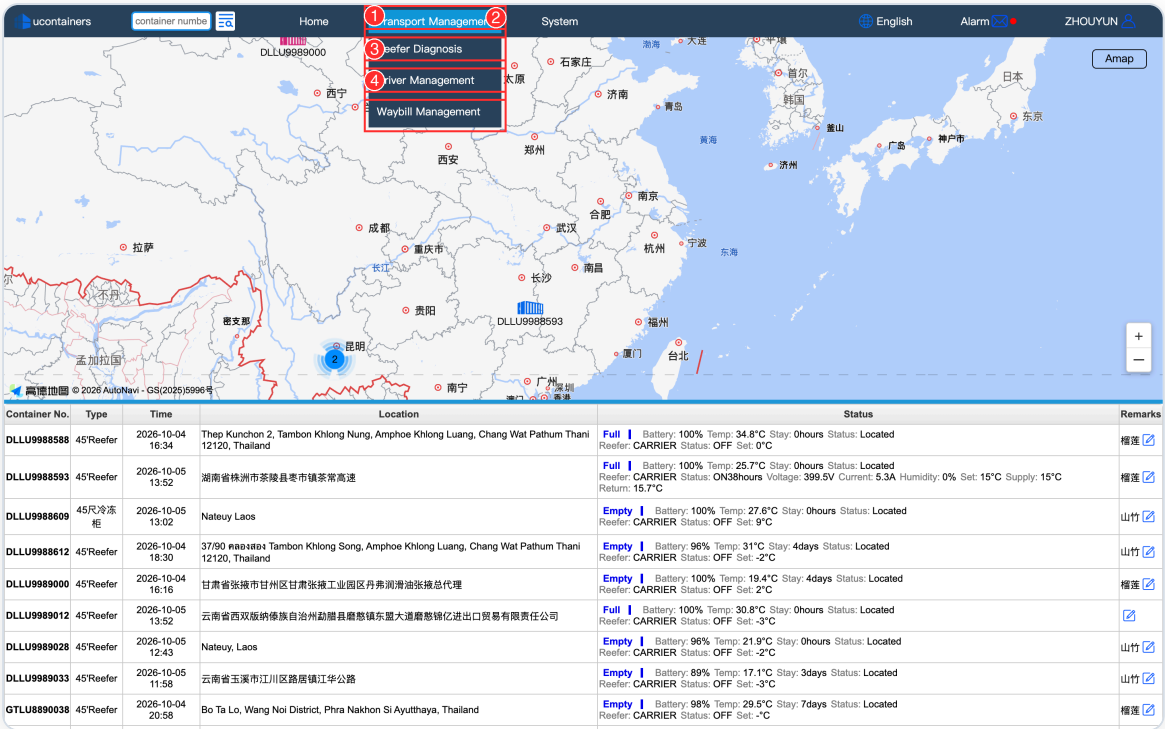
In the English interface a few of the reefer-OFF duration labels on the chart may display garbled characters; the numeric hours (e.g. “OFF23hours”) remain correct.

When investigating a cold-chain issue, compare the Set and Return curves: a persistent gap beyond the threshold means insufficient cooling. Cross-check the alarm messages (Chapter 7) and use Reefer Diagnosis (5.1) to investigate further.

4.6 Top menu guide

Transport Management menu

Hover over **Transport Management** in the top bar to open its submenu: Reefer Diagnosis, Driver Management, Waybill Management.

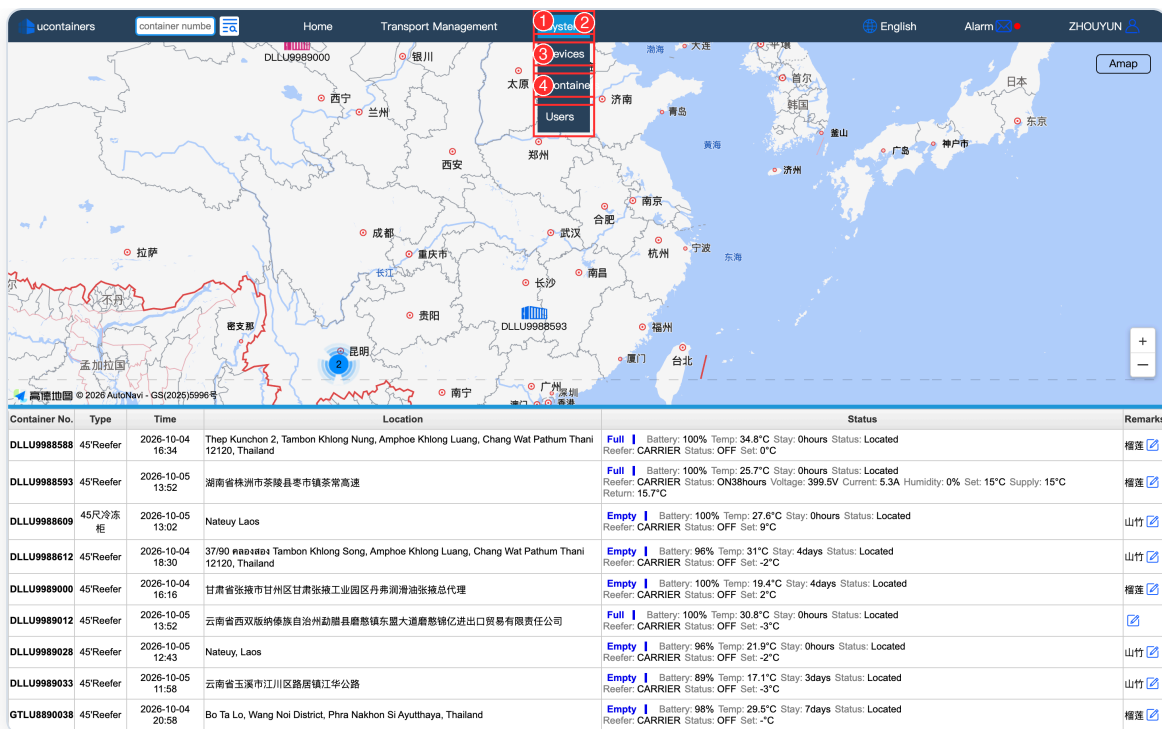


- 1 Hover over the “Transport Management” menu
- 2 “Reefer Diagnosis” — reefer fault diagnosis assistant
- 3 “Driver Management” — driver records and approval status
- 4 “Waybill Management” — create and track transport waybills

Figure 4-8 Transport Management menu

System menu

Hover over **System** to open its submenu: Devices, Containers, Users.

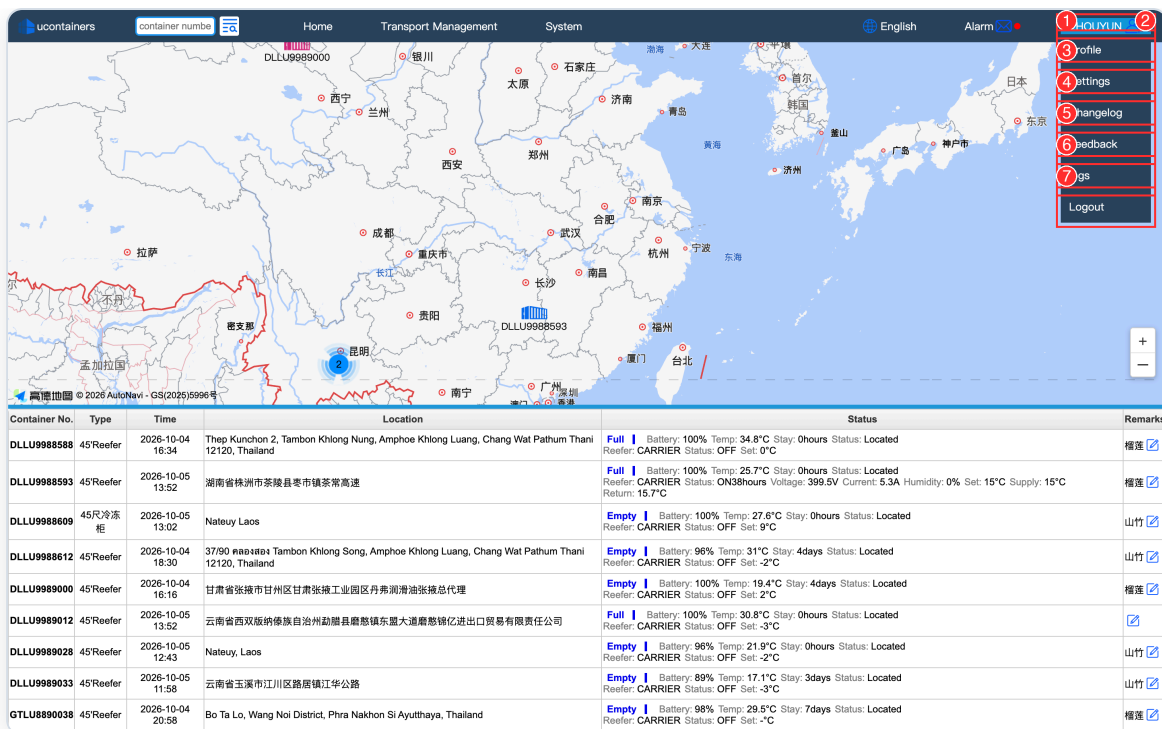


- 1 Hover over the “System” menu
- 2 “Devices” — device positions, battery, expiry date, etc.
- 3 “Containers” — container records (type, voyage, remarks, etc.)
- 4 “Users” — users under your account

Figure 4-9 System menu

User menu

Hover over your user name (ZHOUYUN in this example) at the top-right to open the user menu.



- 1 Hover over the user name at the top-right
- 2 “Profile” — account details and tag management
- 3 “Settings” — language and list display options
- 4 “Changelog” — platform feature updates
- 5 “Feedback” — send suggestions or problems to the platform
- 6 “logs” — device operation history
- 7 “Logout” — sign out safely

Figure 4-10 User menu

5. Transport Management

5.1 Reefer Diagnosis

The Reefer Diagnosis assistant helps troubleshoot refrigeration units: describe the fault or alarm code (e.g. AL021), or upload a photo of the controller screen / unit nameplate, and the system suggests possible causes, checks and remedies.

1. Use the language selector at the top-right to pick the assistant language (中文 / English / ไทย / Tiếng Việt / ລາວ / မြန်မာ);
2. Describe the symptom in the fault description box, e.g. “Unit 571 reports AL021, compressor will not start”;
3. Optionally click **+ Upload photo** to attach a controller alarm photo or unit nameplate (jpg / png, max 5 MB each);
4. Click the blue **Start Diagnosis** button and view the result shortly.

Container Reefer Unit · Fault Diagnosis

Describe the fault or alarm code (e.g. AL021), or upload a photo of the control panel / nameplate. The system will provide possible causes, inspection steps and solutions.

2 It Description

e.g. 571 Unit alarms AL021, compressor won't start; or: DAIKIN poor cooling, temperature won't drop, high discharge temperature

3 + Upload Photo (Alarm Code / Nameplate) Supports jpg / png, single image ≤ 5MB

4 Start Diagnosis

Diagnosis is for reference only. Follow the safety rules in the manual and cut power before repairing.

- 1 Switch the assistant language
- 2 Describe the fault / alarm code
- 3 Upload controller or nameplate photo
- 4 Click “Start Diagnosis”

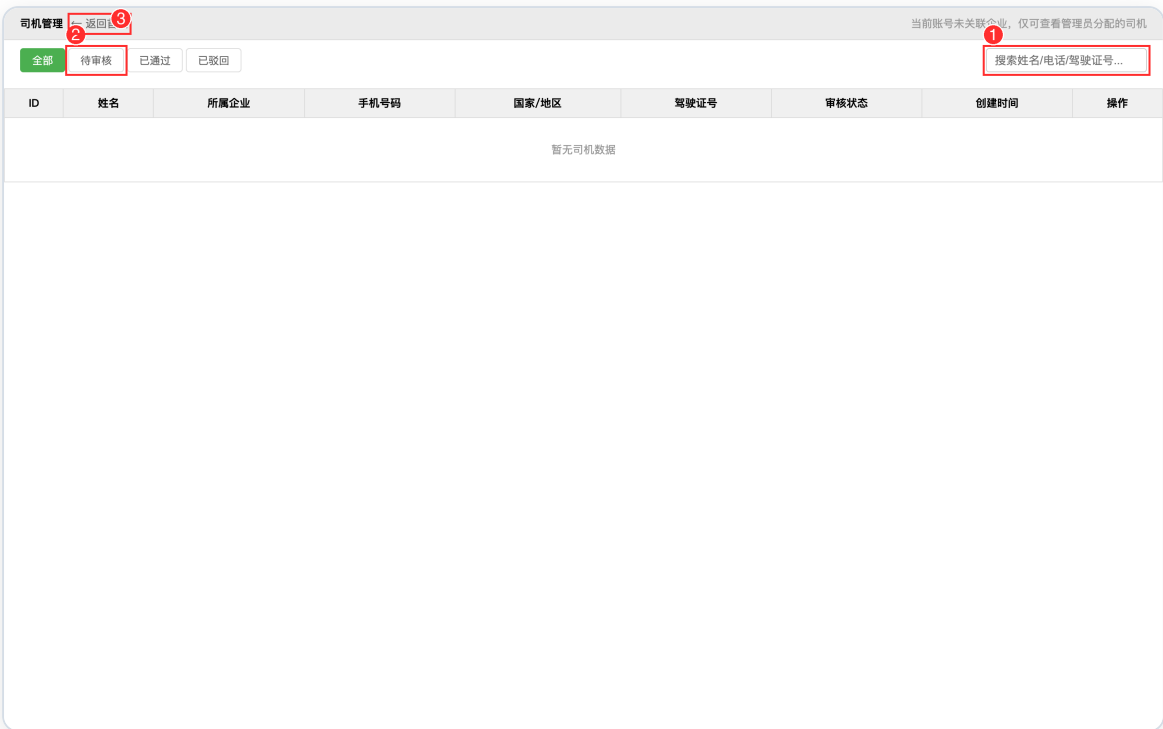
Figure 5-1 Reefer diagnosis assistant

Diagnosis results are for reference only. Always follow the unit manual's safety rules and switch off the power before any repair work.

5.2 Driver Management

Driver Management shows driver records and their approval status. If your account is not linked to a company, you can only view drivers assigned to you by the administrator.

1. Search drivers by name / phone / licence number in the box at the top-right;
2. Use the 全部 / 待审核 / 已通过 / 已驳回 (All / Pending / Approved / Rejected) tabs to filter by approval status;
3. Click ← 返回首页 (Back to Home) at the top-left to return to the monitoring page.



- 1 Search by name / phone / licence number
- 2 Filter by approval status (All / Pending / Approved / Rejected)
- 3 “← 返回首页” — back to the monitoring page

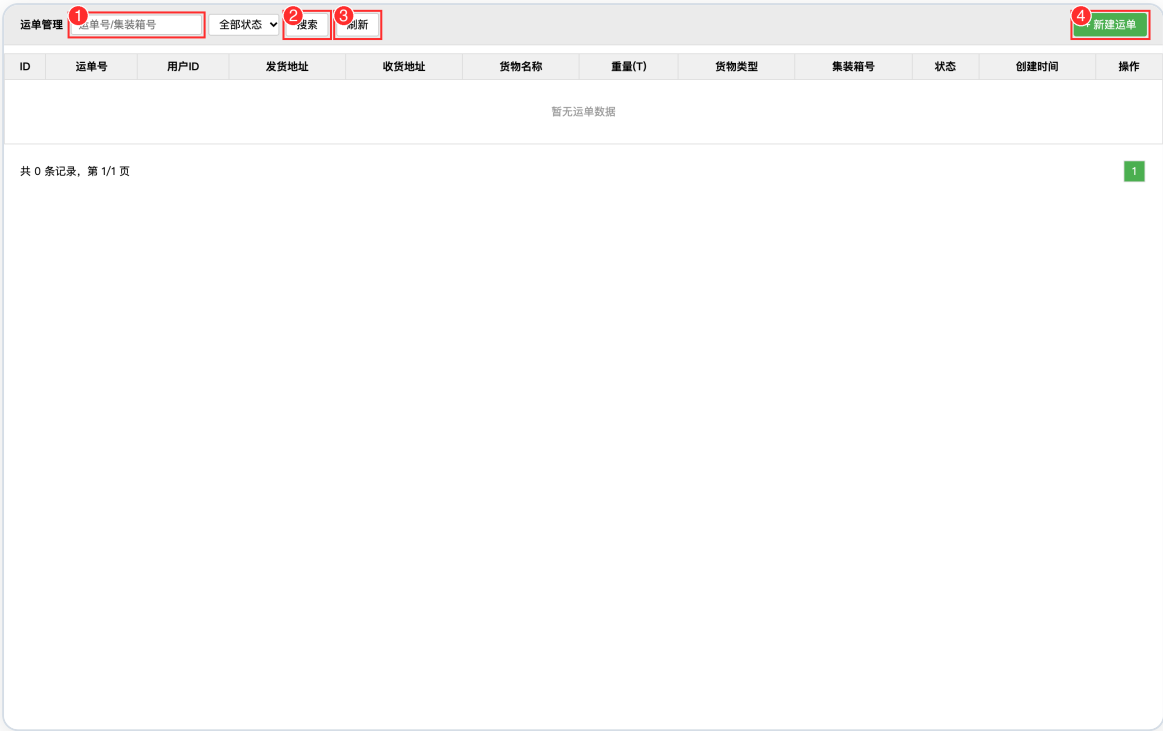
Figure 5-2 Driver Management

This page currently displays in Chinese only. Button names in Chinese are translated in the legend above.

5.3 Waybill Management

Waybill Management creates and tracks transport waybills (origin/destination, cargo name and type, weight, container number). A waybill moves through the states Pending / In Transit / Completed / Cancelled.

1. Enter a keyword (waybill no. / container no.) in the search box;
2. Click **搜索 (Search)** to query, or **刷新 (Refresh)** to reload the list;
3. Click **+ 新建运单 (New Waybill)** to create one: fill in origin/destination (can be picked from the address book), cargo details and container number, then save.



- 1 Search by waybill no. / container no.
- 2 “搜索” — run the search
- 3 “刷新” — reload the list
- 4 “+ 新建运单” — create a new waybill

Figure 5-3 Waybill Management

This page currently displays in Chinese only. Button names in Chinese are translated in the legend above.

6. System Management

6.1 Devices

The Devices page lists every IoT tracker under your account with live data: container no., device ID, position time, positioning status, battery, temperature, standstill time, expiry date and status.

1. Type a keyword into the “Container No. or Device ID” box and click **Search**;
2. Tick the checkbox of one or more devices, then click **Edit Container No.** to change the container number bound to the device;
3. Click **Authorize User** to share a device with another user; click **Revoke Authorization** to take it back;
4. Click **Export** to download the device list for archiving;
5. The person icon in each row shows the current authorised user; the Expiry Date column shows when the device service expires — renew in good time.

Filter

1

Container No. or D

2

Search

3

Edit Container No.

4

Authorize User

5

Revoke Authorization

6

Export

7

☐	Container No.	Device ID	Location Time	Location Status	Battery	Temperature	Static Duration	Authorized Users	Expiry Date ▲	Status
☐	DLLU988588	B10000162	2026-10-04 16:34	定位	100%	34.8℃	0 h		2027-09-01	Normal
☐	DLLU988593	B10000009	2026-10-05 14:12	定位	100%	25.6℃	0 h		2027-09-01	Normal
☐	DLLU988609	B10000133	2026-10-05 13:02	定位	100%	27.6℃	0 h		2027-09-01	Normal
☐	DLLU988612	B10000073	2026-10-04 18:30	定位	96%	31.0℃	96 h		2027-09-01	Normal
☐	DLLU9889000	B10001106	2026-10-04 16:16	定位	100%	19.4℃	96 h		2027-09-01	Normal
☐	DLLU9889012	B10001099	2026-10-05 13:52	定位	100%	30.8℃	0 h		2027-09-01	Normal
☐	DLLU9889028	B10001129	2026-10-05 12:43	定位	96%	21.9℃	0 h		2027-09-01	Normal
☐	DLLU9889033	B10001008	2026-10-05 11:58	定位	89%	17.1℃	72 h		2027-09-01	Normal
☐	GTLU8890038	B10000289	2026-10-04 20:58	定位	98%	29.5℃	168 h		2027-09-01	Normal
☐	GTLU8890104	B10001098	2026-10-05 05:08	定位	100%	31.6℃	0 h		2027-09-01	Normal
☐	GTLU8890110	B10001154	2026-10-05 12:11	未定位	98%	26.1℃	72 h		2027-09-01	Normal
☐	GTLU8890125	B10001105	2026-10-05 13:54	定位	100%	43.9℃	1 h		2027-09-01	Normal
☐	GTLU8890130	B10001131	2026-10-04 21:31	定位	89%	19.1℃	120 h		2027-09-01	Normal
☐	GTLU8890151	B10001067	2026-10-04 15:05	定位	99%	41.4℃	384 h		2027-09-01	Normal

1

- 1 Search by container no. or device ID
- 2 Click “Search”
- 3 Tick devices, then “Edit Container No.”
- 4 Tick devices, then “Authorize User”
- 5 Tick devices, then “Revoke Authorization”
- 6 Click “Export” to download the list
- 7 Device list row (tick to enable batch actions)

Figure 6-1 Device management

6.2 Containers

The Containers page maintains business records: type, dispatch place, departure time, vessel/vehicle, voyage/trip, destination, arrival time and remarks.

1. Enter a container number in the search box and click **Search**;
2. Click (select) the target container’s row;
3. Click **Edit** and update the type, transport details and remarks in the dialog, then save.

Filter

1 Container No.

2 Search

3 Edit

4

Container No.	Type	From	ETD	Vessel/Vehicle	Voyage/Trip	To	ETA	Remarks	Device ID	Location Time	Location
GTLU8890151	45尺冷冻箱			云F91542/云F6503挂	18287739357			山竹	B10001067		
GTLU8890130	45尺冷冻箱			云F98929/云F8318挂	13987797275			山竹	B10001131		
GTLU8890125	45尺冷冻箱			鲁UG8913/鲁BJ738挂	18689883286			榴莲	B10001105		
GTLU8890110	45尺冷冻箱			云F96529/云F9581挂	13577774535			榴莲	B10001154		
GTLU8890104	45尺冷冻箱							榴莲	B10001098		
GTLU8890038	45尺冷冻箱			云AJ9538/云A9774				榴莲	B10000289		
DLLU9989033	45尺冷冻箱			鲁UG8913/鲁BJ738挂	18689883286			山竹	B10001008		
DLLU9989028	45尺冷冻箱			云GA5729/云A7437挂	15974759919			山竹	B10001129		
DLLU9989012	45尺冷冻箱								B10001099		
DLLU9989000	45尺冷冻箱							榴莲	B10001106		
DLLU9988612	45尺冷冻箱			云F79517/云G8241挂	17708778816			山竹	B10000073		
DLLU9988609	45尺冷冻柜			云F87548/云F9371挂	18287740858			山竹	B10000133		
DLLU9988593	45尺冷冻箱			云F98410/云F7409挂	13988433391			榴莲	B10000009		
DLLU9988588	45尺冷冻箱	磨憨	2026-01-14	豫NY2323/豫NLG13挂	18505888929	南宁	2026-01-16	榴莲	B10000162		

1

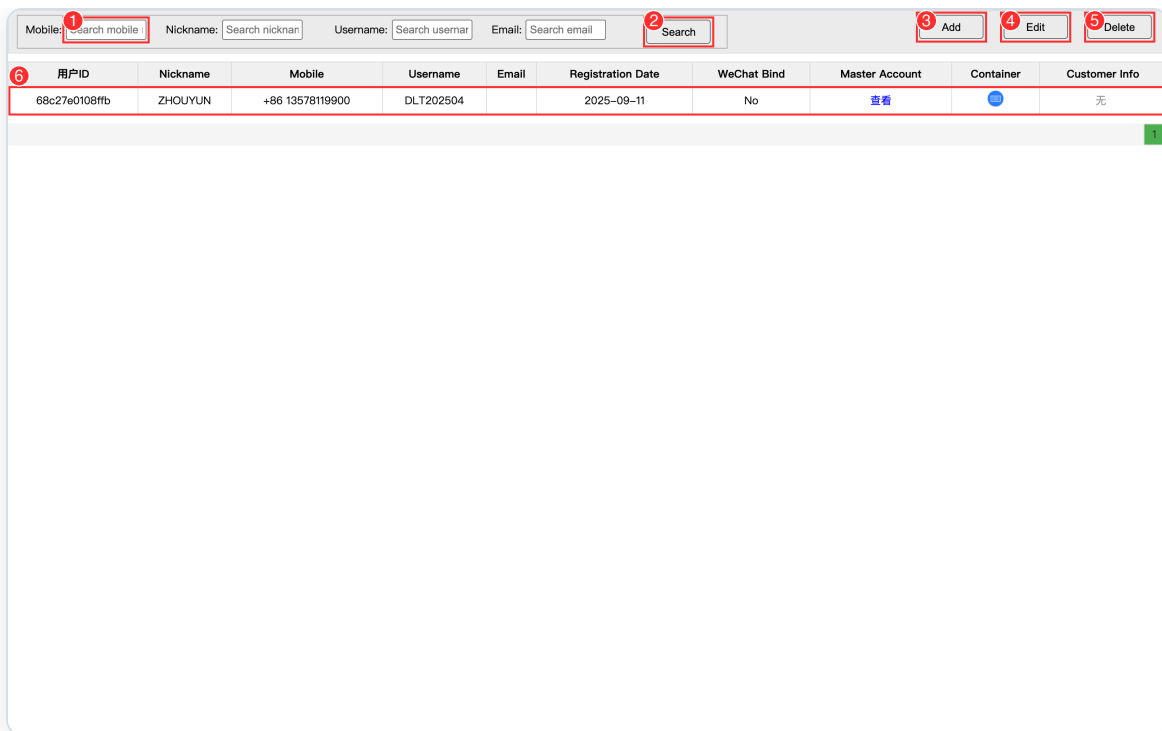
- 1 Enter the container number
- 2 Click “Search” to locate it
- 3 Select the row and click “Edit”
- 4 Container list row

Figure 6-2 Container management

6.3 Users

The Users page manages users under your account (drivers, colleagues ...). You can search by mobile, nickname, user name or e-mail.

1. Enter mobile / nickname / user name / e-mail and click **Search**;
2. Click **Add** to create a user with the required details;
3. Select a user row, then click **Edit** to update it or **Delete** to remove it.



- 1 Search users by mobile etc.
- 2 Click “Search”
- 3 Click “Add” to create a user
- 4 Select a user and click “Edit”
- 5 Select a user and click “Delete”
- 6 User list row

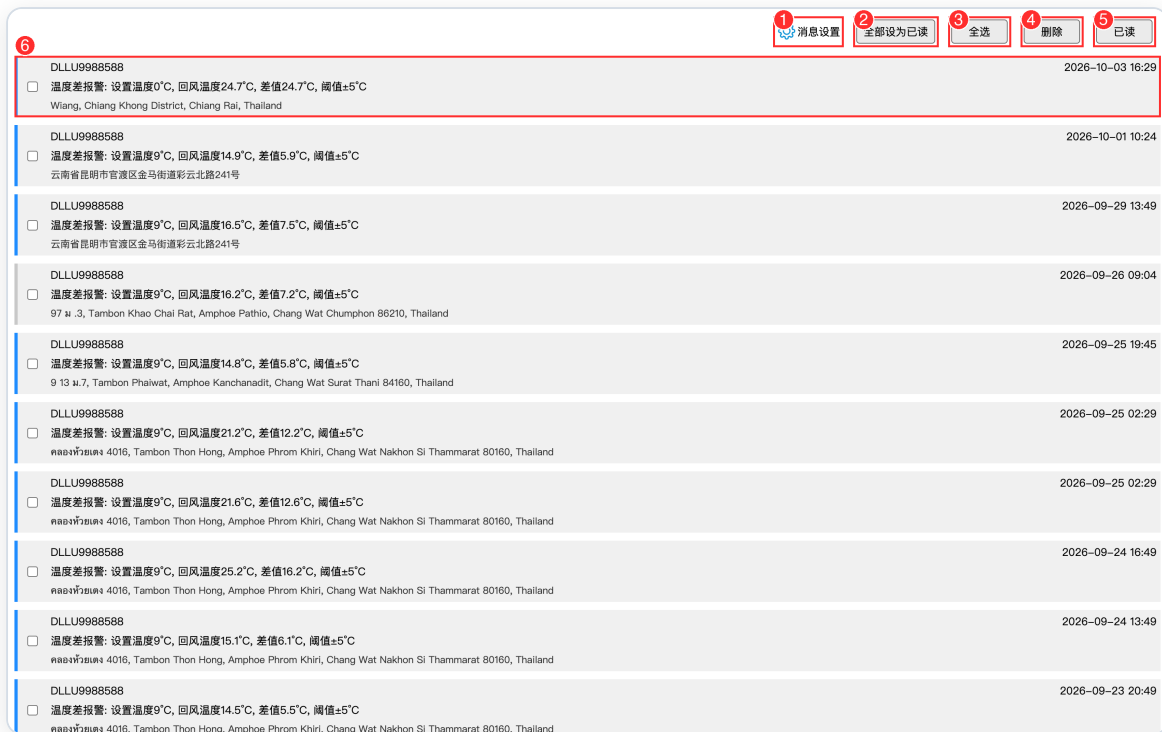
Figure 6-3 User management

7. Alarm Messages

When a container temperature goes abnormal (e.g. “Temperature-difference alarm: set 0°C, return 24.7°C, delta 24.7°C, threshold $\pm 5^{\circ}\text{C}$ ”), the system creates an alarm message automatically. A red dot next to “Alarm” in the top bar means unread messages.

1. Click **Alarm** in the top bar to open the message list — each entry shows container no., alarm text, location and time; a blue bar on the left marks unread items;

2. Tick the checkbox of one or more messages and click **删除 (Delete)** or **已读 (Mark read)**;
3. **全选 (Select all)** selects every message; **全部设为已读 (Mark all as read)** clears all unread marks at once;
4. **消息设置 (Message settings)** configures how notifications are delivered.



- 1 “消息设置” — message notification settings
- 2 “全部设为已读” — mark all as read
- 3 “全选” — select all messages
- 4 “删除” — delete selected messages
- 5 “已读” — mark selected as read
- 6 A single alarm message (blue bar = unread)

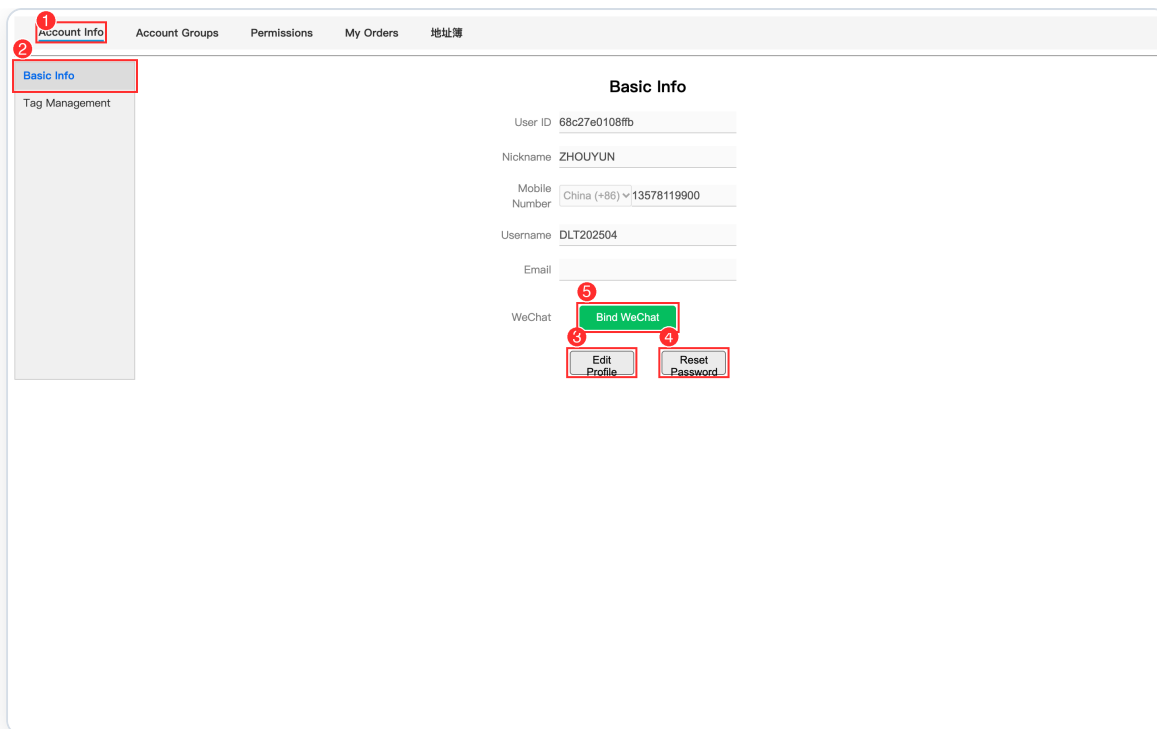
Figure 7-1 Alarm messages

This page currently displays in Chinese only. Button names in Chinese are translated in the legend above.

8. Profile

Profile maintains your account details. It has five tabs — Account Info, Account Groups, Permissions, My Orders, Address Book (地址簿) — with a sub-menu on the left for the active tab.

1. On the **Account Info** tab you can see your user ID, nickname, mobile, login name, e-mail and WeChat binding; choose “Basic Info” or “Tag Management” on the left;
2. Click **Edit Profile** to change nickname, mobile, e-mail, etc.;
3. Click **Reset Password** to change your login password (mobile verification required);
4. Click **Bind WeChat** to link WeChat for quick QR sign-in;
5. Tag Management lets you create custom tags (e.g. cargo type) that are used by the filter panel (see Figure 4-3).



- 1 “Account Info” tab (others: Account Groups, Permissions, My Orders, Address Book)
- 2 Left sub-menu: Basic Info / Tag Management
- 3 Click “Edit Profile” to update account details
- 4 Click “Reset Password” to change your password
- 5 Click “Bind WeChat” to link WeChat

Figure 8-1 Profile

9. Settings

Settings holds your personal preferences: the default interface language and what the container list’s Status column shows.

1. **Language Settings:** choose the default interface language in the “Default Language” dropdown;
2. **Container Status Display:** tick the items you want in the list (load status, battery, ambient temperature, standstill time, positioning status, reefer brand,

reefer ON/OFF, set/supply/return temperature, voltage, current, humidity).

Unticked items are hidden;

3. Click **Save Changes** to apply; **Discard Changes** reverts your edits.

System Settings

Language Settings

Default Language

English

Container Status Display

Empty/Full Status

☒

Battery Level

☒

Ambient Temperature

☒

Static Duration

☒

Positioning Status

☒

Reefer Brand

☒

Reefer Switch

☒

Set Temperature

☒

Supply Air Temperature

☒

Return Air Temperature

☒

Voltage

☒

- 1

Choose the default language
- 2

Tick / untick status items shown in the list

Figure 9-1 Settings (language & display items)

Container Status Display

Empty/Full Status	☒
Battery Level	☒
Ambient Temperature	☒
Static Duration	☒
Positioning Status	☒
Reefer Brand	☒
Reefer Switch	☒
Set Temperature	☒
Supply Air Temperature	☒
Return Air Temperature	☒
Voltage	☒
Current	☒
Humidity	☒

1 2

- 1 Click “Save Changes” to apply
- 2 Click “Discard Changes” to revert

Figure 9-2 Saving settings

10. Changelog

The Changelog lists platform feature updates by date so you can discover new capabilities.

1. Browse the dated entries (e.g. the new Transport Management module);
2. Links such as **Open the diagnosis tool** → jump straight to the feature;
3. Click **Back to Home** to return to the public homepage.

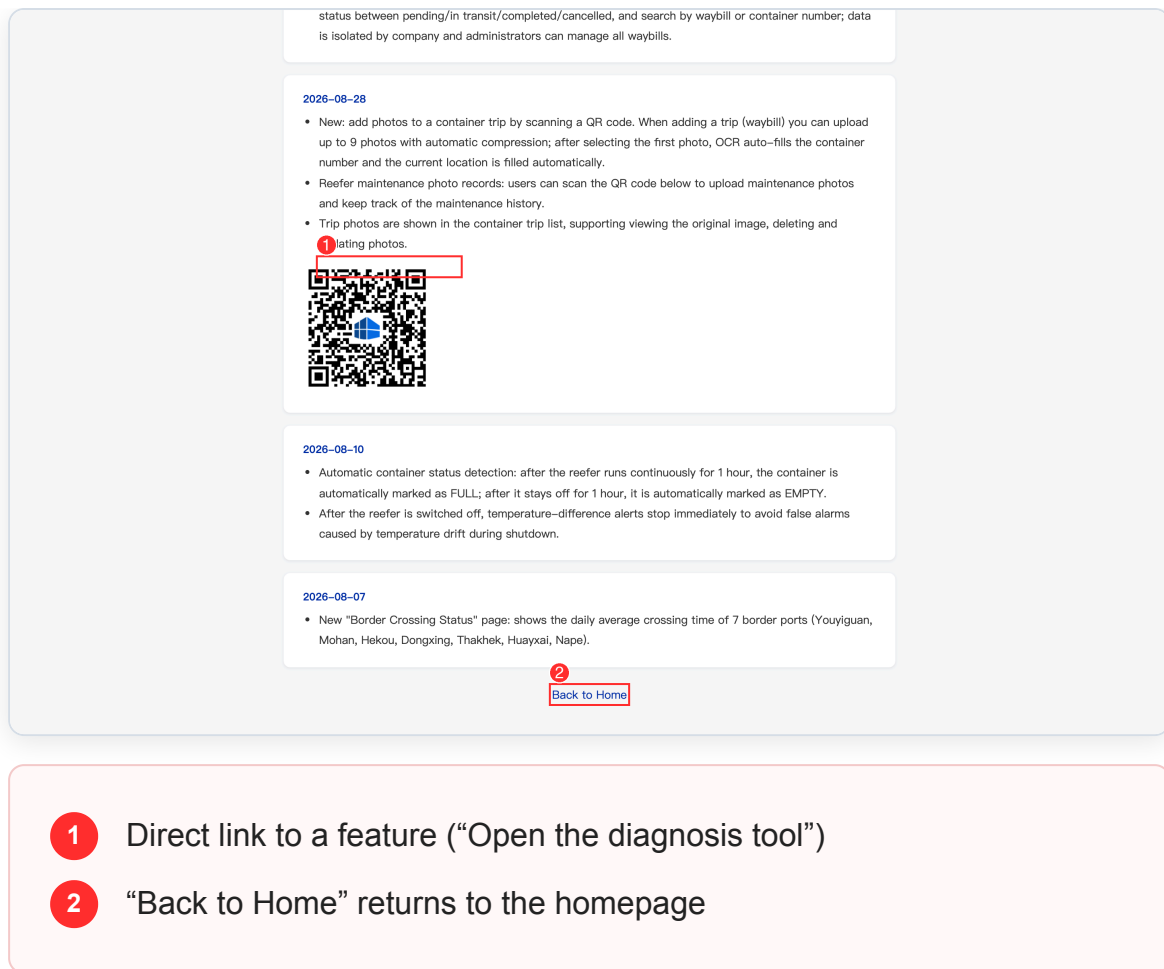


Figure 10-1 Changelog

11. Feedback

Send suggestions or problems to the platform team via Feedback.

1. Hover over the user name at the top-right and click **Feedback** in the menu;
2. Choose a feedback type (功能建议 Suggestion / 问题反馈 Problem / 投诉 Complaint / 其他 Other);
3. Optionally fill in your name and mobile so staff can follow up;
4. Describe your feedback and click **提交 (Submit)**.

Container No.	Type	Time	Location	Status	Remarks
DLLU9988588	45'Reefer	2026-10-04 16:34	Thep Kunchon 2, Tambon Khlong Nung, Amphoe Khlong 12120, Thailand	4.8°C Stay: 0hours Status: Located	榴莲
DLLU9988593	45'Reefer	2026-10-05 14:12	湖南省株洲市茶陵县湘江街道G72泉南高速	5.6°C Stay: 0hours Status: Located	榴莲
DLLU9988609	45尺冷冻柜	2026-10-05 13:02	Nateuy Laos	27.6°C Stay: 0hours Status: Located	山竹
DLLU9988612	45'Reefer	2026-10-04 18:30	37/80 ตำบลท่าบอง Tambon Khlong Song, Amphoe Khlong 12120, Thailand	31°C Stay: 4days Status: Located	山竹
DLLU9988900	45'Reefer	2026-10-04 16:16	甘肃省张掖市甘州区甘肃张掖工业园区丹弗测滑油张瑞总代理	Empty Battery: 100% Temp: 19.4°C Stay: 4days Status: Located	榴莲
DLLU9988902	45'Reefer	2026-10-05 13:52	云南省西双版纳傣族自治州勐腊县磨憨镇东盟大道磨憨锦亿进出口贸易有限责任公司	Full Battery: 100% Temp: 30.8°C Stay: 0hours Status: Located	
DLLU99889028	45'Reefer	2026-10-05 12:43	Nateuy, Laos	Empty Battery: 96% Temp: 21.9°C Stay: 0hours Status: Located	山竹
DLLU99889033	45'Reefer	2026-10-05 11:58	云南省玉溪市江川区路居镇江华公路	Empty Battery: 89% Temp: 17.1°C Stay: 3days Status: Located	山竹
GTLU8890038	45'Reefer	2026-10-04 20:58	Bo Ta Lo, Wang Noi District, Phra Nakhon Si Ayutthaya, Thailand	Empty Battery: 98% Temp: 29.5°C Stay: 7days Status: Located	榴莲

- 1 Choose the feedback type
- 2 Your name (optional)
- 3 Your mobile (optional)
- 4 Feedback content
- 5 “提交” — submit your feedback

Figure 11-1 Feedback dialog

The dialog title is in English while the form labels currently remain in Chinese; the legend above translates them.

12. Operation Logs

Operation logs record historical actions on devices (container-number edits, user authorisation, ...) for traceability.

1. Enter a container number in the search box;
2. Click **查找 (Search)** to query its operation records;

3. The list shows container no., device ID, operator, time, content and remarks.

集装箱号	设备ID	操作用户	时间	内容	备注
------	------	------	----	----	----

- 1 Enter the container number to query
- 2 “查找” — run the query

Figure 12-1 Operation logs

This page currently displays in Chinese only. Button names in Chinese are translated in the legend above.

13. Logging Out

1. Hover over the user name at the top-right;
2. Click **Logout** in the menu (callout ⑦ in Figure 4-10);
3. You are signed out and returned to the login page.

Always log out on shared computers so others cannot view your container data.

14. FAQ

Question	Answer
What is the login address?	https://www.ucontainers.cn (login page: /login.php). Adding it to your browser bookmarks is recommended.
I forgot my password.	Sign in with the SMS-code method, then set a new password under Profile → Reset Password, or ask the administrator to reset it for you.
A container is missing from the list.	Check that the device is authorised to you (System → Devices → Authorize User) and that no filter is hiding it.
No marker on the map.	The device may not have a position fix yet (Status shows “Not located”); wait for the next report, or switch the map source (Amap / Google).
Displayed temperature differs from the reefer.	Compare the set / supply / return temperatures. If abnormal, check the alarm messages for temperature-difference alerts and use Reefer Diagnosis to investigate.
How do I choose what the list shows?	User menu → Settings → tick the “Container Status Display” items you need.
How do I change the language?	Click the globe icon in the top menu bar (supports Chinese, English, Japanese, Korean, Thai, Vietnamese and Arabic).

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Data shown is real business data, for operation reference only.